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March 2, 2021

Mr. Louis DeJoy
Postmaster General
United States Postal Service
475 L'Enfant Plaza West, Southwest
Washington, D.C. 20260

Dear Postmaster General DeJoy,

I write today to express extreme concern over the recent U.S. Postal Service (USPS) delays facing Americans in every corner of the United States. In recent months, my constituents in Wisconsin's Third Congressional District are experiencing increasingly long mail delays and lost mail packages. I am writing to request that you address USPS delays and implement operational changes to ensure high performance standards and on-time delivery for USPS customers.

The abrupt reorganization and operational changes that took place this summer, seemingly in response to the COVID-19 pandemic, have highlighted the already dire situation within the USPS. As a result of recent mail delays, invoices and bills are piling up, paychecks are lost in the mail, and prescriptions are nowhere to be found. Wisconsinites are going weeks without mail and the services they depend on, with few viable alternatives, and are bearing the brunt of the operational failures of your leadership. People are losing faith in this system and there must be significant changes made to ensure the solvency and the mailing standards at the USPS.

Staffing shortages are exacerbating delays and causing even more frustration for communities across the country. Delivery times are at historic lows, which is likely a result of poor management, and not the actions of our postal workers who are doing everything they can to complete their work and provide the services communities desperately need. Small businesses that depend on the USPS and can't afford alternative shipping companies, particularly at this critical time in our country's history. Shifting to digital communications is not an option for everyone and would further hurt the USPS revenues and create more challenges to ensure the USPS remains solvent. Wisconsinites will not stand by as postal standards are lowered because of a breakdown in USPS leadership.

The USPS has reported billions of dollars in net losses in recent years, which will likely continue unless drastic reforms are made. Higher postal prices for slower delivery standards are not an acceptable remedy. Congress passed legislation to provide \$10 billion for the USPS to ensure solvency, increase staffing capacity, and lessen the burden the COVID-19 pandemic has put on our mail system. Though this legislation was signed into law, it is clear more needs to be done. I request you take action to uphold on time performance standards, ensure full staffing, and rebuild trust in the post office.

Thank you and I look forward to hearing from you on this important matter.

Sincerely,



Ron Kind
Member of Congress